

## **Financial Policy**

We understand that dental treatment can be costly and we have several flexible payment options to assist you in paying for your dental treatment.

We ask for full payment at time of service unless other arrangements have been made prior to your appointment. If you have insurance\*, we ask you to pay your co-pay in full at time of service. If the cost of treatment exceeds \$500.00 and the amount is paid in full at time of service, a 5% discount will be applied for cash and check payments (3% for credit cards).

Senior Citizens who pay their balance in full at time of service will receive a 5% discount if paid with cash or check.

We do accept most major credit cards. Please provide our front desk staff with your credit card information and we will apply your balance to your card.

If you cannot pay your balance in full, we offer convenient financing through CareCredit. CareCredit offers short term no interest payment plans as well as extended payment plan options. One of our front desk team members can help you with the application process and approval can often be obtained over the phone or online.

Patients with balances that are not paid within 90 days of their balance due date will be sent a 10 day notice. If payment is not received in 10 days, your account will either be turned over to a collection agency or a small claims suit will be filed with the City of Grandville. You agree to and are responsible to reimburse us the fees of any collection agency, which may be based on a percentage at a maximum of 33% of your debt, and all costs and expenses we incur in such collection efforts, including reasonable attorneys' fees.

If you have extenuating circumstances, and cannot pay your balance by any of the methods above, please let us know. We are willing to be flexible and work with you to pay for your dental treatment. We value you as a patient and thank you for choosing us as your dental office. Please feel free to call us with any questions or concerns.

\*Patients with Blue Cross Blue Shield insurance are expected to pay their balance in full at time of service and the insurance payment will be mailed directly to the insured patient from the insurance company.

I have read the above financial policy and have been given the opportunity to ask any questions that I might

have. I agree to the terms set forth in the above policy	y.
Patient's Signature	Date
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